

Pedro Manuel Marques Ganço

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About me



My name is Pedro and I have more than **4 years of working experience** between **management** roles within the IT and telco industry as well as **consultancy** and **support engineering** for the telecom industry.

I am most passionate about technology, management, video, photography, running and travelling the world.

Work Experience



Premium Minds

Product Manager | March 2017 → Present (+1 year 6 months)

- In less than two years at Premium Minds I have been given the chance to manage distinct projects and teams for clients based in Spain and Germany.
- Currently I am the product manager of three distinct projects:
 - Mobility solutions for a car parking company with a team of 5 software developers where we build a product for management and enforcement of parking subscriptions;
 - Management of a wordpress site within the company's marketing department;
 - Copyright register based on blockchain technology with a team of 5 software developers.
- **Main skills acquired:**
 - Road mapping and strategic alignment with C-level stakeholders;
 - Backlog prioritization;
 - Agile project management of teams with more than 10 people;
 - MVP definition, requirements analysis and development cycle management;
 - Negotiation and decision making;
 - Basic commercial and business development activities;
 - Team development and coaching.



Deloitte (Maksen Consulting prior to acquisition)

Consultant | September 2014 → March 2017 (2 year 6 months)

- I had the chance to develop and apply my work locally in Portugal, Spain, Netherlands and Angola for the Engineering Consulting division of Deloitte's Telecom Centre of Excellence.
- **Main skills acquired:**
 - Team leader (heterogeneous team with more than 20 people from Italy, Germany, Spain, India, Portugal and Luxembourg);
 - Project Management and operational technical advisory.
 - Process design (based on eTOM and ITIL framework);
 - Provide training courses and team evaluation;

Portugal, September 2018 | [linkedin.com/in/pedroganco](https://www.linkedin.com/in/pedroganco)



Nokia Siemens Networks

Customer Support Engineer | July 2012 → Feb 2013 (8 months)

- NSN training regarding the main aspects of RAN and NSN equipment;
- Provided technical support regarding NSN's Radio Access equipment;
- Implemented software upgrades on 2G (BSC) and 3G (WBTS) networks;
- Reporting over Network Planning & Optimization parameters.

Education



Instituto Superior Técnico (IST)

MSc. in Electrical and Computer Engineering | 2007 → 2014 (Oct)

Major: Telecom | Minor: Computers | Thesis Coord: Prof. Luis M. Correia

Thesis: "Load Balancing in Heterogeneous Networks with LTE".



EDP Distribuição

Summer internship | Aug 2010 → Sep 2010 (1 month)

In this summer internship I had the chance to see, on the field, the management of electrical energy distribution in the district of Setúbal.

IT Skills

Operating Systems:	MS Windows (professional user) Linux and MacOs (academic and personal user)
MS Office tools:	Proficient use over common MS office suite tools for work environment.
Programming languages	C, Matlab, Java, PHP, Javascript, SQL (academic use only)
Web design:	HTML, CSS, remote and cloud hosting management, Wordpress setup and management of a travel project

Personal Skills

Spoken Languages:	Portuguese English Spanish
Organizational and Social Skills:	Executive board of NEEC.ist.utl.pt (2009 → 2012) Treasurer of JEEC.ist.utl.pt (2010 → 2012)
Adventure:	Co-founder of Troia-Casablanca Biketrip 2013 www.fb.com/TroiaCasablanca
Volunteering:	C.A.S.A. – Centro de Apoio ao Sem Abrigo (2014-2015) http://casa-apoioaosemabrigo.org
Musical Skills:	Guitar and piano beginner